



Our Lady of Prompt Succor Nursing Facility

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www.promptsuccor.com

April 27, 2020

Dear Family and Friends,

As part of our ongoing efforts to stop the spread of COVID-19 within our facility, we engaged the services of a local Service Master franchise. They are assisting us with an effective preventative and decontamination solution throughout the entire facility.

This includes all resident rooms, dining rooms, day and sun rooms, offices, storage areas, kitchen and laundry, wheelchairs, carts, etc. Their process includes 4 steps: spray, wipe, fog and mopping. All of the above areas receive the same treatment with OSHA approved chemicals that kill COVID-19 and are safe for our residents and staff. We anticipate this project to be completed by Friday, May 1, 2020.

Our staff began the process of cleaning and organizing all areas last week. We want to ensure maximum cleaning of all contact surfaces, and minimize the time spent moving and clearing items during this process. They did a fantastic job, and the Service Master cleaning crews are moving through in a thorough and efficient manner.

We continue to follow all guidance issued by CMS, CDC, LDH and LNHA. This guidance is very fluid, and our staff has done a great job keeping pace with near constant changes. We appreciate the support from residents and their family members during this pandemic. We realize how challenging this time is for everyone, and will continue to do our absolute best to protect our residents, staff, families and friends.

Mother's Day is fast approaching, and we appreciate how important this day is for our residents and their children. We ask for your continued support with not bringing food, gifts and personal items to our residents. We must remain vigilant, and do all we can to prevent the spread of this virus. Unfortunately, at this time we cannot allow outside food items and gifts inside the facility.

Please continue to monitor our website at www.promptsuccor.com for updated information. If you have any questions, please contact us at (337) 948-3634.

We pray you are doing well, and stay well.

Sincerely,

Michael Purser, Administrator

Brandie Perry, Assistant Administrator