



Our Lady of Prompt Succor Nursing Facility

954 E. Prudhomme Street • Opelousas, Louisiana 70570

337-948-3634 • Fax 337-942-8279

www.promptsuccor.com

April 14, 2020

To Our Residents and Family Members:

As a follow up to our correspondence on April 8, 2020, we want to remind you that we have confirmed cases of COVID-19 in our facility. Resident safety remains our top priority. We are doing everything we can to ensure we stop the spread of COVID-19 within our facility, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps. We are not permitting visitors per the direction of the local health department.

We encourage you to call us at (337) 948-3634 for updates on the status of your loved one. We understand that you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus. We also understand that connecting with family members is incredibly important to our residents. Family members are encouraged to connect with their loved ones through video chat, calling, texting, or other social media formats.

We will contact you if your loved one is suspected or diagnosed with COVID-19.

We need your help in battling COVID-19. Please visit the [Centers for Disease Control and Prevention \(CDC\) website](https://www.cdc.gov) to learn how you can help prevent the spread in our community.

We know this is a difficult time for everyone. We will continue to provide you with updates as they become available. Please know that we are strictly adhering to all directions from the local and state health department.

We know that you may have questions and we encourage you to contact us at the number above. We are updating our website frequently, and encourage you to visit www.promptsuccor.com.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Purser".

Michael Purser, Administrator