

Our Lady of Prompt Succor Nursing Facility
954 E. Prudhomme Street
Opelousas, LA 70570
(337) 948-3634
www.promptsuccor.com

March 18, 2020

Dear Friends,

I am writing to you on behalf of our staff and the Marianites of Holy Cross. We want you to know how much we appreciate your support during the COVID-19 pandemic.

We are working diligently to prevent a single case of this virus from entering our facility. Our Infection Control Committee meets daily at approx. 12:30 to review the latest guidance from the CDC, CMS, LDH and the LNHA. We are updating our website with important information on virus detection, prevention and other critical information. Please visit our website at www.promptsuccor.com as often as possible. When our website is updated, we will send you a text message alerting you of any updates and/or changes.

At this time, visitation remains limited to essential personnel, including EMS when necessary. Mass, communal dining and group activities are postponed until further notice. Instead, our activities and pastoral care staff have coordinated individual and small group activities. Our residents have responded wonderfully!

All individuals entering our facility are screened for symptoms, travel history and *potential* exposure to others suspected of having COVID-19. I am happy to report, that as of today, we have no confirmed cases of COVID-19. Any resident exhibiting symptoms, such as cough, fever, congestion and shortness of breath is placed in the appropriate level of isolation while diagnostic tests are performed.

Our entire staff is provided with updated education as soon as we receive it – often more than once each day. I am very proud of our employees, throughout the entire organization. They have responded like the professionals they are, absorbing a tremendous amount of information in short order. All the while, they are committed to ensuring the health, safety and well-being of our residents – physical, emotional and spiritual.

Again, we sincerely appreciate the support received from our residents and their family members. Please continue to monitor our website for updated information, and contact us if you have any questions.

Sincerely,

Michael Purser, Administrator