

954 East Prudhomme Street • Opelousas, LA 70570 337-948-3634 • Fax 337-942-8279 www.promptsuccor.com

Dear Family Members and Responsible Parties,

We have received updated guidance from CMS and LDH regarding visitation. Regardless of how visits are conducted, the core principles of CMS guidelines and best practices that reduce the risk of COVID-19 transmission must be followed during all visits. (CMS guidelines). We are updating our policies and procedures to allow some indoor visitation. At this time, we are following the guidelines listed below in our process for visitation. All of these guidelines are congruent with CMS regulations.

- 1. All visitation must be scheduled through Sr. Stephania, director of activities. Facilities should consider scheduling for a specified length of time to help ensure all residents are able to receive visitors. (CMS guidelines)
- 2. Visitation at PSNH will be available Monday Friday, 9:00 AM 4:00 PM and the number of visitors will be limited. Facilities should limit the number of visitors per resident at one time and limit the total number of visitors in the facility at one time. (CMS guidelines)
- 3. We continue to encourage and promote outdoor visitation. Outdoor visitation poses a lower risk of transmission due to increased space and airflow; therefore, it is preferred. It can be conducted in a manner that reduces the risk of transmission of COVID-19. (CMS guidelines)
- 4. Indoor visitation will be limited to decrease the movement of visitors in the facility. Children must be 11 years of age to enter the facility. Facilities should limit the movement of visitors in the facility. (CMS guidelines)
- 5. All visits should be conducted using social distancing of 6 feet apart. If the resident is fully vaccinated, the resident can choose to have close contact, including touch, with their visitor while wearing a well-fitting face mask and performing hand-hygiene before and after contact. (CMS guidelines)
- 6. Visitors should physically distance from other residents and staff in the facility. (CMS guidelines)
- 7. Visitors and residents must adhere to the use of proper face mask covering the nose and mouth. (CMS guidelines)
- 8. All visitors must use hand hygiene and be screened for symptoms of COVID-19 at the front entrance prior to each visit. Visitors who have had close contact with someone with COVID-19 infection in the prior 14 days, regardless of the visitor's vaccination status, will not be allowed in the facility. (CMS guidelines).

Please remember that according to CMS guidelines, a new case of COVID-19 in a resident or staff will suspend visitation. We are being very vigilant in order to continue visitation and keep our residents and staff free of infection.

We appreciate your cooperation.

Sincerely,

Mike and Brandie